

Housekeeping Items

- This session is being recorded. It will be distributed after the meeting as soon as it is available.
- Please hold your questions until the end of the presentations
- Chat box is for comments
- Q/A box is for questions

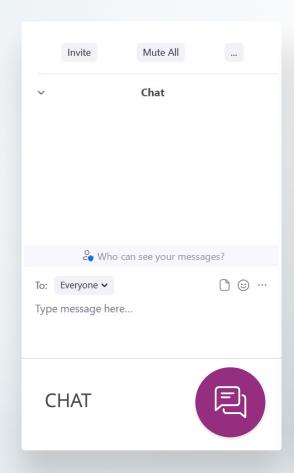
About the Presenter

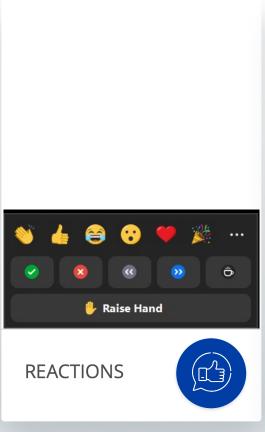


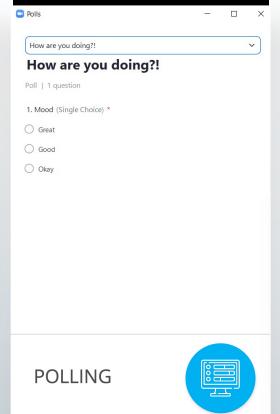
Sara Lewis, VCA

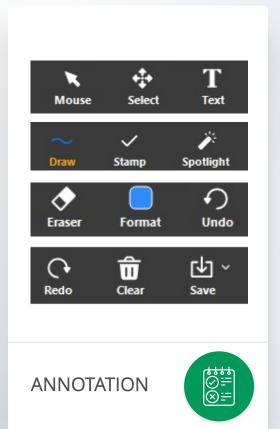
Training Lead Richmond, Virginia sara.lewis@dgs.virginia.gov

Zoom Reminders



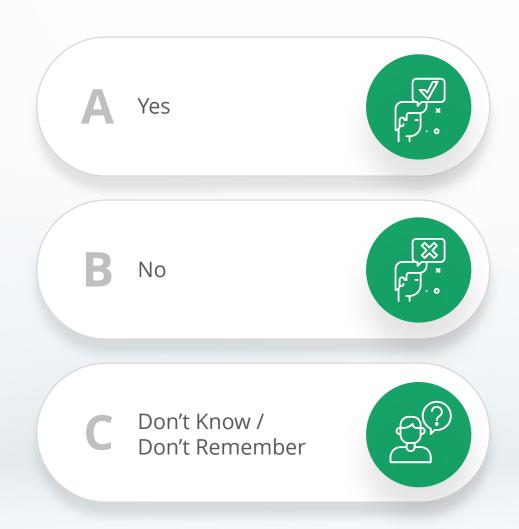






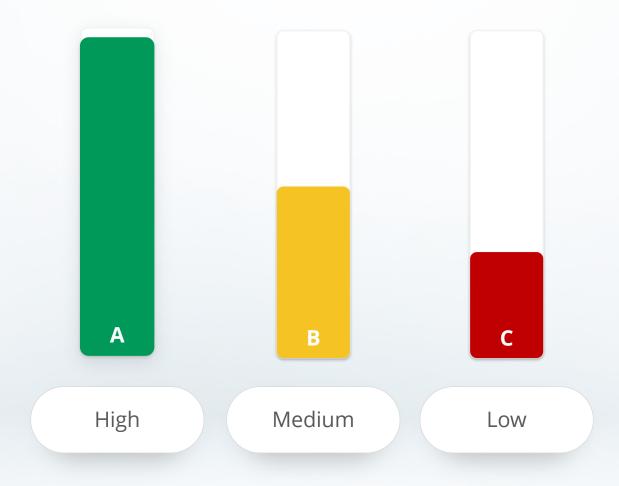
Have you ever trained someone to use eVA?





What is your confidence level for leading a group session?



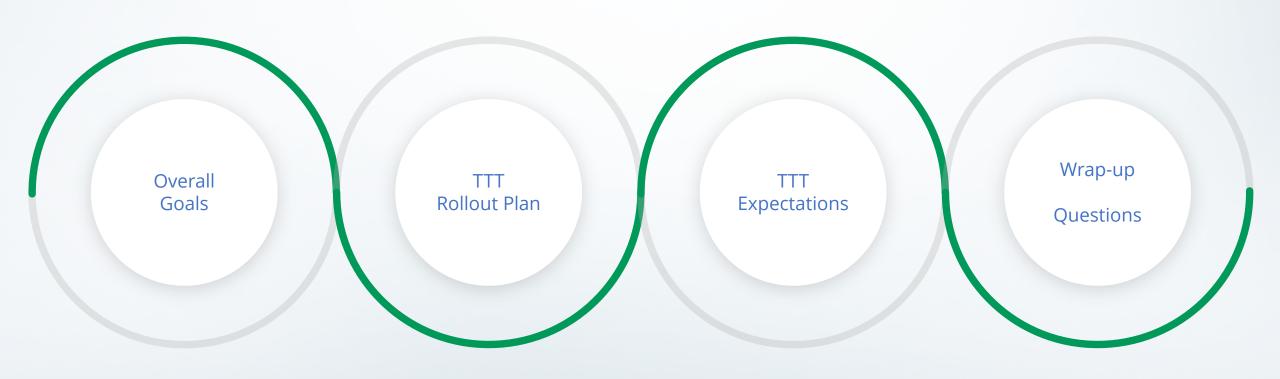


WHAT DO YOU HOPE TO TAKE AWAY FROM THIS SESSION?

(Write it in the chat!)



Session Agenda



eVA Learning Series: Overall Program Goals



ACCELERATE LEARNING: Modernize the digital experience to accelerate learning in support of technology solution advancements



IMPROVE ADOPTION: Ensure strong user adoption of the platform capabilities so ensure that users are getting the most value out of the platform modernization efforts



CURATE JOURNEYS: Create effective, timely, and tailored learning journeys to address needs of different user groups (roles and proficiency levels) for 10,000+ end users

Which program goal resonates with you most?





ACCELERATE LEARNING:



IMPROVE ADOPTION:



CURATE JOURNEYS:

Train the Trainer Rollout Plan



TTT Expectations

TIME COMMITMENT:

Invest time in preparation for the sessions – including in groups and independently.

FAMILIARIZATION:

Take advantage of this time to familiarize yourself with the materials now, so you can best answer questions later.

PRIORITIES:

Take the opportunity to learn the materials without being overly focused on review. Feedback will be captured, but may not be implemented immediately due to timeline constraints.

Next Steps



Review **High-Level Process Flow** Infographic



Attend **Curriculum Strategy Walkthrough** Session



Attend Learning Showcase Webinar

Training Website Preview



